CHC32015 Certificate III in Community Services

Release 4

CHC32015 Certificate III in Community Services

# Modification History

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| --- | --- |
| Release | Comments |
| Release 4 | Release 4. Supersedes and is equivalent to CHC32015 Certificate III in Community Services release 3. Minor change to replace superseded units of competency in the elective bank. |
| Release 3 | Release 3. Supersedes and is equivalent to CHC32015 Certificate III in Community Services release 2. Minor change to update First Aid units of competency. |
| Release 2 | This version was released in CHC Community Services Training Package release 3.0.  Units of competency updated.  Equivalent outcome. |
| Release 1 | This version was released in CHC Community Services Training Package release 2.0 and meets the requirements of the 2012 Standards for Training Packages.  Significant changes to core units. Change in packaging rules. |

# Qualification Description

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs.

At this level, work takes place under the direction of others and supervision may be direct or indirect. Work may take place in a range of community services organisations.

*No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.*

# Packaging Rules

### Total number of units = 12

* 5 core units
* 7 elective units, consisting of:
* at least 5 units from the electives listed below
* up to 2 units from the electives listed below, any endorsed Training Packages or accredited courses – these units must be relevant to the work outcome

All electives chosen must contribute to a valid, industry-supported vocational outcome.

#### **Core units**

|  |  |
| --- | --- |
| CHCCCS016 | Respond to client needs |
| CHCCOM005 | Communicate and work in health or community services |
| CHCDIV001 | Work with diverse people |
| HLTWHS002 | Follow safe work practices for direct client care |
| HLTWHS006 | Manage personal stressors in the work environment |

#### **Elective units**

|  |  |
| --- | --- |
| CHCADV001 | Facilitate the interests and rights of clients |
| CHCCCS038 | Facilitate the empowerment of people receiving support |
| CHCAOD001 | Work in an alcohol and drugs context |
| CHCAOD002 | Work with clients who are intoxicated |
| CHCAOD003 | Provide needle and syringe services |
| CHCCCS005 | Conduct individual assessments |
| CHCCCS009 | Facilitate responsible behaviour |
| CHCCCS031 | Provide individualised support |
| CHCCCS017 | Provide loss and grief support |
| CHCCCS019 | Recognise and respond to crisis situations |
| CHCCCS040\* | Support independence and wellbeing |
| CHCCCS028\* | Provide client-centred support to people in crisis |
| CHCCDE017 | Support collaborative planning processes |
| CHCCDE019 | Work within a community development framework |
| CHCCDE020 | Implement participation and engagement strategies |
| CHCCOM001 | Provide first point of contact |
| CHCDFV001 | Recognise and respond appropriately to domestic and family violence |
|  |  |
| CHCDIV002 | Promote Aboriginal and/or Torres Strait Islander cultural safety |
| CHCEDU003 | Provide sexual and reproductive health information to clients |
| CHCEDU005 | Work with clients to identify financial literacy education needs |
| CHCEDU009 | Provide parenting, health and well-being education |
| CHCGRP001 | Support group activities |
| CHCMHS001 | Work with people with mental health issues |
| CHCPOL001 | Contribute to the review and development of policies |
| CHCPRP001 | Develop and maintain networks and collaborative partnerships |
| CHCPRT025 | Identify and report children and young people at risk |
| CHCSET003 | Work with forced migrants |
| CHCSET004 | Undertake bicultural work with forced migrants in Australia |
| CHCSOH013 | Work with people experiencing or at risk of homelessness |
| CHCVOL001\* | Be an effective volunteer |
| CHCYTH013 | Engage respectfully with young people |
| CHCYTH015 | Support young people to create opportunities in their lives |
| HLTAID011 | Provide first aid |
| HLTAID013 | Provide first aid in remote or isolated site |
| BSBINS302 | Organise workplace information |
| BSBPEF301 | Organise personal work priorities |
| CUECOR01C | Manage own work and learning |
| TAEDEL311 | Provide work skill instruction |

\*A mandatory workplace requirement is specified in this unit.

# Qualification Mapping Information

Supersedes and is not equivalent to CHC30112 Certificate III in Community Services Work.

# Links

Companion Volume implementation guides are found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>